



Control Number: 51415



Item Number: 56

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PUCT:

2320 Hwy 17, Apt. 15
Nov 17, 2019
I am contacting you as a SWEPCO customer in East Texas/Upshur County, in regards to SWEPCO's rate increase request. First, I am voicing concerns re: this request because of the condition of the seniors, poverty and near-poverty families in our area of Texas. These groups represent a large percentage of residents in SWEPCO's service areas here. With the state of the whole country re: the pandemic, the unrest presenting itself nation-wide, and the financial wellness and its future for these groups, I sincerely ask you to please not agree to any increase for SWEPCO.

My family has lived in numerous different communities in Texas and out of state in our working/career lifetime, and now we are retired and hoping to make it through our "golden years" in these later times of our lives. SWEPCO's service in our area here in Upshur County is the absolute worse service/reliability that we have had in our entire lives. The lines are not maintained, the service is very fragile and is lost at fairly regular intervals, and it seems that the private residences, especially the rural ones as ours, are the last to get power restored. I am not the only customer in our area that has concerns about our electric service. We are in an area of seniors and retired families, and we cannot afford to look to other electric resources like solar or wind - and for family residences, these are not reliable or feasible re: location and/or topographical conditions of the residence location for the majority. We are at the mercy of you and our electric providers such as SWEPCO.

Please, we ask that you deny any rate increase to SWEPCO anywhere close to the 15%+ that they are asking. We ask that you help us out and require SWEPCO to practice better maintenance and service delivery, and to keep our electric costs as stable and affordable as possible. Thank You.

Sincerely,

Keith Petty

559 Spruce Rd

Big Sandy, TX

903 217.5516

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Tracking Number: RFEVEXQP

Filing Submitted on

11/17/2020 10:03:38 AM

Control Number

A new control number was requested. (51415)

Filing Party

Keith Petty

Filing Type

COMMENTS

Description

Opposition to SWEPCO rate increase in Texas.

Documents

- PUCT Comment SWEPCO.docx

Addendum Included

No
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Submitted By